

SPE OSC QUARTERLY PERFORMANCE REPORT

Planning, Development and Regeneration

September 2015



Measure	Owner & Updater	Sep 2014 Result	Trend	Jun 2015 Result	Trend	Sep 2015 Result	Sign Off	Comments	Flag
BC01 - Percentage of Building Control Applications determined within 2 months	Sara Whelan Lee Biggerstaff	100.00% (191/191) Target: 100.00	➡	100.00% (194/194) Target: 100.00	➡	100.00% (184/184) Target: 100.00	✓	Updater	
DMP02 - Number of planning applications received	Sara Whelan Fiona Bogle	611 Applications Info Only	➡	659 Applications Info Only	➡	641 Applications Info Only	✓	Updater	
DMP03 - Percentage of planning application refusals appealed against	Sara Whelan Fiona Bogle	36.00% (9/25) Target: 35.00	➡	30.77% (12/39) Target: 30.00	➡	38.24% (13/34) No Target	✓		
DMP04 - Percentage of major applications determined within 13 weeks (YTD)	Sara Whelan Fiona Bogle	66.67% (6/9) Target: 60.00	➡	77.78% (7/9) Target: 60.00	➡	100.00% (4/4) No Target	✓	Updater A further 2 applications were subject to an extension of time of which 1 was determined within the agreed time extension	
DMP05 - Percentage of minor applications determined within 8 weeks	Sara Whelan Fiona Bogle	52.00% (39/75) Target: 65.00	➡	51.96% (53/102) Target: 65.00	➡	61.25% (49/80) Target: 65.00	✓	Updater Of those over time 12 were within an agreed extension of time	
DMP06 - Percentage of other applications determined within 8 weeks	Sara Whelan Fiona Bogle	76.55% (235/307) Target: 80.00	➡	63.46% (198/312) Target: 80.00	➡	76.58% (242/316) Target: 80.00	✓	Updater Of those over time 32 were determined within an agreed extension of time	
DMP07 - Percentage of planning applications refused	Sara Whelan Fiona Bogle	6.51% (25/384) Target: 12.00	➡	8.97% (39/435) Target: 10.00	➡	8.46% (34/402) Target: 10.00	✓	Updater Target met	
DMP08 - Percentage of planning applications validated within 3 working days	Sara Whelan Joan Reid	88% (488/557) Target: 70	➡	70% (639/915) Target: 70	➡	69% (504/732) Target: 70	✓	Updater	

Monitoring
 Information

Measure	Owner & Updater	Sep 2014 Result	Trend	Jun 2015 Result	Trend	Sep 2015 Result	Sign Off	Comments	Flag
FIN15 - Building Control Income ytd actual against profiled budget	James Doe Caroline Souto	£312055 Target: 276600	↓	£166897 Target: 156413	↓	£294116 Target: 299777	✓	Updater	
FIN16 - Planning Fees ytd actual against profiled budget	James Doe Caroline Souto	£473437 Target: 331200	↓	£180844 Target: 189350	↑	£502654 Target: 444675	✓	Updater	
FIN17 - Search Fees ytd actual against profiled budget	James Doe Caroline Souto	£146689 Target: 140000	↑	£76268 Target: 70000	↑	£152884 Target: 140000	✓	Updater	
LC03 - Volume of Local Land Charges Searches Received	Sara Whelan Ann Stowe	623 Searches Info Only	↔	703 Searches Info Only	↔	672 Searches Info Only	✓	Updater The volume of searches is down by 4% this quarter. However we are up by 8% on September 2014.	
LC04 - Average time taken to process an official Local Land Charges search	Sara Whelan Ann Stowe	7.06 Days Target: 10.00	↓	13.20 Days Target: 10.00	↑	8.20 Days Target: 10.00	✓	Updater The turnaround time has improved by 38% on last quarter. We worked through the backlog due to a system upgrade and are now working well below our target.	
PE01 - Percentage of priority 1 enforcement cases visited within 1 working day	Sara Whelan Philip Stanley	100.00% (6/6) Target: 100.00	↔	100.00% (7/7) Target: 100.00	↔	100.00% (7/7) Target: 100.00	✓	Updater All cases seen within 1 working day	
PE02 - Percentage of priority 2 enforcement cases visited within 10 working days	Sara Whelan Philip Stanley	100.0% (83/83) Target: 100.0	↓	96.9% (62/64) Target: 100.0	↓	92.2% (59/64) Target: 100.0	✓	Updater A busy quarter with a large number of cases	
PE03 - Percentage of priority 3 enforcement cases visited within 15 working days	Sara Whelan Philip Stanley	100.0% (50/50) Target: 100.0	↓	95.6% (43/45) Target: 100.0	↑	97.3% (72/74) Target: 100.0	✓	Updater A good effort, bearing in mind a very large increase in the number of priority 3 cases	
SPR05 - Number of new homes completed	Chris Taylor Francis Whittaker	53 Homes Info Only	↔	99 Homes Info Only	↔	47 Homes Info Only	✓		